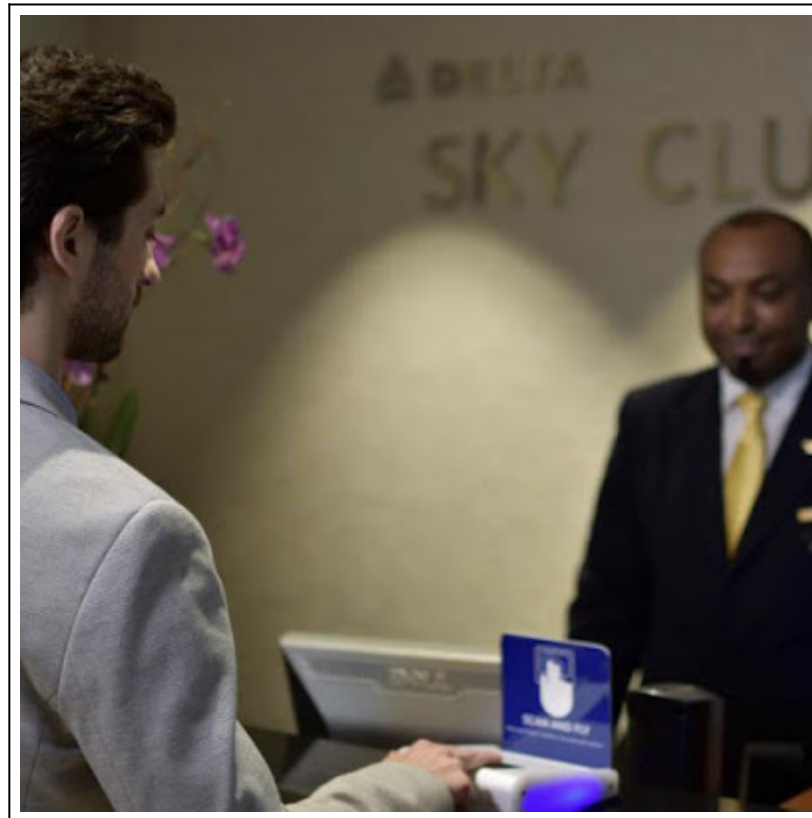


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# The New World Order

## Biometrics At Airports

**Delta to trial fingerprint recognition technology at multiple airport touch-points**



**Delta Air Lines has revealed plans to trial fingerprint recognition technology at various stages of the airport journey.**

**During Phase 1 of the project, which is already under way, Delta SkyMiles Members enrolled in CLEAR and departing from Ronald Reagan Washington National Airport can use their fingerprints as proof of identity at the Delta Sky Club. This removes the need to present a boarding pass and identification document.**

**Phase 2 of the project will allow Delta SkyMiles Members to use their fingerprints as ID to check a bag, check-in at the Delta Sky Club and then board their flight.**

**The launch of this trial follows a recent announcement that biometric bag drop is being trialled by Delta at Minneapolis-St. Paul International Airport.**

**“We’re rapidly moving toward a day when your fingerprint, iris or face will become the only ID you’ll need for any number of transactions throughout a given day,” said Gil West, Delta’s COO. “We’re excited Delta’s partnership with CLEAR gives us an engine to pioneer this customer experience at the airport.”**

**During the pilot, Delta customers with a SkyMiles number and who are also enrolled in CLEAR are eligible to make use of the biometric-enabled airport experience. CLEAR will capture and use both biometric and SkyMiles information to identify customers at bag drop, lounge entry and boarding.**

**Elsewhere in the United States, JetBlue has announced that it has partnered with U.S. CBP and SITA to trial biometric self-boarding at Boston’s Logan International Airport.**

## **Finnair and Finavia trialling facial recognition technology at HEL**



**Finnair and Finavia are testing the use of facial recognition technology during the check-in process for Finnair flights at Helsinki Airport.**

**The two parties, together with Futurice, are trialling the technology from 2 May until 23 May. Finnair has invited a group of 1,000 frequent flyers to take part in the test.**

**“Face recognition technology could offer possibilities for smoothing the departure process from the customer’s point of view, and eliminate the need for a boarding pass,” said Sari Nevanlinna, Head of Ground Experience and Ancillary at Finnair. “This test will give us information on the applicability of face recognition technology for our processes, and the impact it has on the customer experience.”**

**Finnair customers taking part in the test will use a test application to send an image of their face to the system. When checking in for their flights at the airport, customers will use a designated check-in desk, which is equipped with facial recognition technology. A customer service agent will then check that the image captured at the point of check-in matches the one provided via the application.**

**“We want to make air travel flow even smoother and be involved in further developing the customer experience,” explained Finavia’s Heikki Koski, Vice President of Helsinki Airport. “Facial recognition is part of the larger megatrend of biometric recognition, and it will enable “hands in the pockets” travelling, where you no longer need any travel documents.**

**“When all travel-related information is digitised, it takes less time and is easier to get through the checkpoints at the airport. Last year, we tested facial recognition technology at the employee security control and the results were very encouraging.”**

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**"God so loved the world that He gave His only Son, so that whoever believes in Him should not perish, but have everlasting life." John 3:16. "For whosoever shall call upon the name of the Lord shall be saved." Romans 10:13**

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